

September 30, 2017

AIT & DRIVER LEVY PAYMENT SOLUTION

The following procedures will assist the driver to process and pay the Levy.

NOTE:

- Please ensure email & mobile phone details are current. Messages will be made available via email and on the MTData Screen
- Payment by Direct Debit is recommended – this is an Automated Process
- The USER NAME and AIT Account is your Taxi Driver Accreditation Number (including any letters)
- AIT will be reconciling the Levy every hour on the hour
- Clicking an Underlined Entry will open a new sheet showing the transactions
- A Driver wishing to Dispute a Levy will have less than 7 Days to do so
- This is a State Government Levy and no Driver, Operator or Provider is exempt, as per Version: 3.4.2017 of the SA Passenger Transport Act 1994, Schedule 2, 4 – Offences

To View the Driver's Levy Account and Dispute a Levy:

- Go to the AIT Web Site at 132211.com.au
- Hover on Fleet and click on Accounts
- The USER NAME is your Taxi Driver Accreditation Number (including any letters)
- The PASSWORD is your MTData PIN, click Logon
- Click Levy Transactions
- Click the Date that is still Pending
- To Dispute a Levy click on Dispute
- Click the V in the Please Select box and click on the Dispute Reason
- Now click the Dispute Box
- If you wish to reverse a Dispute simply click Undo
- Please ensure you have keep accurate details of a Disputed Levy, you may be asked to explain

To Establish the TOTAL Levy Owed or Levy Credit:

- Log in to the 132211.com.au Website using your User Name & Password
- Click Accounts (found above the Levy Transactions)
- The **TOTAL** is the current Running Balance of the Levy which includes any Processed Payments, Posted Levy and Pending Levy (Open up to 7 days to allow for Disputes).

Payment Options of the Levy:

Over the Counter at AIT (during office hours)

- Cash
- EFTPOS payment using a Visa or MasterCard Debit Card attracts a 15 cent Fee
- EFTPOS payment using a Visa or MasterCard Credit Card attracts a 2.5% Fee

Payment by EFT can be made to

- The AIT Bank Account with BSB 065124 & Account Number 10400903
- Important – You MUST quote your User Name as the reference

Driver's Details & Payment using the Credit Card Direct Debit Solution –Post Office Cards are accepted.

- **Driver's Details**
 - i) Go to the AIT Web Site at 132211.com.au
 - ii) Hover over Fleet and click Accounts
 - iii) The USER NAME is your Taxi Driver Accreditation Number, include any letters
 - iv) The PASSWORD is your MTData PIN, click Logon
 - v) Click Contact Details, enter or update your email address & mobile phone number

Email Address:

Mobile Phone:

Phone:

Credit Card:

Expiry Date: 00/2000

[Update Credit card](#)

- **Update Credit Card**

Credit Card:

Expiry Date:

- i) Click on Enter or update your Credit Card details and Click Update
- ii) **Please Note:** For security reasons no credit card numbers are stored on this system. The card validation returns an encrypted Token that is used for all transactions.

Payments, Top Up, Alerts & MTData Dispatch:

- The Credit Card Direct Debit amount will be set at Plus \$20 – if you wish to increase this amount please contact administration (phone 8202 1200) to adjust it for you. You will be informed when your account is \$15 in debt and if it falls below \$50 you will be Inhibited from Logging On until your account is paid and up to date.
- If you wish to pay Over the Counter or by EFT you will need to ensure your account does not fall below \$50 before the end of Office Hours, especially on a Friday or a Public Holiday. EFT payments are not Automated and you will remain Inhibited. Best advice - Be \$50 in advance.
- **NOTE: NOT PAYING THE LEVY IS AN OFFENCE & REPORTABLE TO THE DPTI *******