



# CFR<sub>eport</sub>



February 2018

## Consumer Feedback Report

**Taxi 12xx** This trip was from Paradise to the City. The taxi was clean, the driver was friendly and overall it was a **positive experience** with nothing negative to report on this occasion.

**Taxi 23xx** The taxi was booked via the **Company App** which arrived within minutes of placing the booking. Driver was quiet, but took the fastest route and knew the shortcuts in the CBD which meant we arrived at our destination faster. Cab was slightly dirty in the backseat with footprints and sand.

**Taxi 8xx** Wanting to return home from town on a Saturday night, we caught a taxi from the rank next to the Hilton Hotel. Driver was **extremely friendly** and happy to engage in conversation. Overall it was a pleasant experience.

**Taxi 7xx**  
Booked via the **Company App**, cab arrived within 1 minute. Trip was only 1 km drive, however the driver was happy to accept the booking and had a really friendly demeanour. Taxi was clean and overall positive experience.

**Taxi 8xx** Taxi came immediately, the driver was friendly and greeted me upon arrival. The **cab was clean** and it was a very positive experience.

**Someone** that is known to our group is a Uber driver and informed that a few weeks ago she attended an information session at the Fringe, to find out how and where to meet customers when they have requested service, as she **really didn't want to be fined again**. When she was asked how many tickets had been issued to her since she started driving six months ago, she advised three (3), **all for parking on taxi ranks**.

**A Consumer** advised that she does not use the Uber service and will never do so due to safety. **She feels safe catching a taxi** alone at night time and trusts the taxi drivers.

**A Consumer** had a **negative experience** with a taxi that was driving around dangerously on the roads, by not indicating before changing lanes, speeding and tailgating other vehicles.

# D-Day

## 17

### march



Electorate	Labor Candidate	Liberal Candidate	SA Best candidate
Adelaide	Jo Chapley	Rachel Sanderson	
Badcoe	Jayne Stinson	Lachlan Clyne	Kate Bickford
Black	Randall Wilson	David Spiers	
Bragg	Rick Sarre	Vickie Chapman	
Chaffey	Sim Singh-Malhi	Tim Whitestone	Michelle Campbell
Cheltenham	<b>Jay Weatherill</b>	Penny Pratt	John Noonan
Colton	Angela Vaughan	Matt Cowdrey	Jasmine Wood
Croydon	Peter Malinauskas	Daria Hextell	Julia Karpathakis
Davenport	Jonette Thorsteinsen	Steve Murray	Karen Hockley
Dunstan	Matt Loader	<b>Steven Marshall</b>	Jack Noonan
Elder	Annabel Digance	Carolyn Habib	Michael Slattery
Elizabeth	Lee Odenwalder	Sharka Byrne	Phil Gallasch
Enfield	John Rau	Deepa Mathew	Carol Martin
Finniss	Russell Skinner	David Basham	Joe Hill
Flinders	Julie Watson	Peter Treloar	
Florey	Rik Morris	Gagan Sharma	
Frome	Annette Elliot	Kendall Jackson	
Gibson	Matt Carey	Corey Wingard	Kris Hanna
Giles	Eddie Hughes	Mark Walsh	Tom Antonio
Hammond	Mat O'Brien	Adrien Pederick	Kelly Gladigau
Hartley	Grace Portolesi	Vincent Tarzia	<b>Nick Xenophon</b>
Heysen	Tony Webb	Josh Teague	John Illingworth
Hurtle Vale	Nat Cook	Aaron Duff	Michael O'Brien

Electorate	Labor Candidate	Liberal Candidate	SA Best candidate
Kaurna	Chris Picton	Simon McMahon	
Kavel	Glen Dallimore	Dan Cregan	Andrew Stratford
King	Julie Duncan	Paula Luethen	Giles Rositano
Lee	Stephen Mullighan	Steven Rypp	Andy Legrand
Light	Tony Piccolo	Karen McColl	
MacKillop	Hilary Wigg	Nick McBride	Tracy Hill
Mawson	Leon Bignell	Andy Gilfillan	Hazel Wainwright
Morialta	Peter Field	John Gardner	James Sadler
Morphett	Mark Siebentritt	Stephen Patterson	Simon Jones
Mount Gambier	Isabel Scriven	Craig Marsh	Kate Amoroso
Narunga	Doug Milera	Fraser Ellis	Sam Davies
Newland	Tom Kenyon	Richard Harvey	Raj Vasan
Playford	Michael Brown	Hemant Dave	Helen Szuty
Port Adelaide	Susan Close	Chad McLaren	Gary Johanson
Ramsay	Zoe Bettison	Nick Charles	Tarnia George
Reynell	Katrine Hildyard	Laura Curran	Jo Mausolf
Schubert	David Haebich	Stephan Knoll	Paul Brown
Stuart	Khatija Thomas	Dan van Holst Pellekaan	
Taylor	Jon Gee	Sarika Sharma	Sonja Taylor
Torrens	Dana Wortley	Therese Kenny	
Unley	Geoffrey Phillips	David Pisoni	Anthony Olivier
Waite	Catherine Hutchesson	Sam Duluk	Brendan White
West Torrens	Tom Koutsantonis	Helika Cruz	
Wright	Blair Boyer	Luigi Mesisca	Natasha Henningsen

**DPTI Reports:** Fourteen ride sourcing vehicles were reported this week for being un-accredited (11), not displaying a PV sign (1) and abusing metropolitan taxi ranks (2).