

Delivery Terms & Conditions

Customer warrants & acknowledges-

Parcels / goods must fit in a standard vehicle.

Deliveries must be prepaid at time of booking, unless on an account.

Rates will vary, depending on distance and number of drop off locations.

AIT takes no responsibility for damaged or stolen goods.

The customer is either the owner of or an authorised agent of the goods being delivered.

It is the customer's responsibility to ensure that the goods fit the carrier's freight profile.

Maximum weight for a single parcel is 20kg.

The customer warrants that the goods are accurately described.

The goods are not deemed dangerous, hazardous or illegal.

The customer must package the goods so as to ensure their safe transport.

If the goods are deemed fragile they must be marked accordingly.

The carrier may reject goods that have not been correctly packaged or appear to be at risk of damage during transport.

The customer authorises the driver to store or carry the goods by any method or route the driver shall think fit.

Goods are transported at the risk of the customer not the driver.

The driver will make every effort to obtain a name & signature on delivery.

The customer shall give an authority to leave the goods in a safe place if the delivery contact cannot be found.

Bookings must be cancelled prior to pick-up to receive a refund.